



JOB DESCRIPTION

Position:	Mental Health Clinician, IHOT
Job #	111604
Status:	Full-Time
Exemption Status:	Exempt
Supervisor(s):	Senior Program Manager, Clinical Outreach Services

Agency Background:

Abode Services is a community based organization founded in 1988. Services include support services to families as well as adults without children. The mission of Abode Services is to end homelessness by assisting low-income un-housed people to secure stable, supportive housing and to be advocates for the removal of the causes of homelessness. The agency provides services throughout Alameda County and Santa Clara County; this position will provide services in southern and Eastern Alameda County.

Program Information: In-home Outreach Team (IHOT) is a new program that will launch August 1, 2016. This 4 person team will provide intensive outreach and engagement services to the most difficult to engage participants in Southern and Eastern Alameda County. This team will work to build rapport, identify appropriate mental health services, link to other services meeting immediate needs, and work to support the participant's family and loved ones. The IHOT team will support participants wherever they call home including the streets, their home, their family's home, jail, hospitals and other crisis settings, etc. The goal of the this program is to link people to appropriate mental health services through warm hand offs and support families experiencing distress due to the mental health symptoms of a loved one.

Job Purpose Summary: This position will provide outreach and engagement services, complete assessments, and provide short term and brief mental health and linkage services. Once the IHOT participant has agreed to participant in mental health services, the Mental Health Clinician will work to identify a mental health provider and do a warm hand off to the new provider.

Job Responsibilities:

- Provide direct services to participants including: outreach, engagement, and rapport building, linkage and referral to services to meet participant's immediate need, and crisis counseling.
- Coordinate care and discharge planning for participants in institutional settings, hospitals, etc.
- Utilize motivational interviewing to support participants in seeking mental health services.
- Provide linkage and warm hand offs to long term mental health providers.
- Provide support to families and loved ones as needed.
- Collect data and provide information for reports to funders and other community partners regarding services provided and outcomes.
- Participate in case conference, team meetings, and periodic training opportunities.
- Share in the responsibilities of providing on-call services on the weekends
- Other duties as assigned.

Qualifications:

- Master of Social Work or Psychology degree required. Must possess licensure as an LCSW, MFT, or licensed Psychologist. Possess 2 years post licensure and have experience providing clinical supervision to staff preferred but not required.
- Bilingual Spanish or other language (Mandarin, Cantonese, Vietnamese, Hindi preferred).
- One year experience working with people with moderate to severe mental health needs, people with histories of homelessness, and/or who have a co-occurring disorder.
- Lived experience with mental illness, homelessness, and or co-occurring disorders preferred, either personally or as a family member.

- Passion and understanding of how to provide low-barrier, outreach services.
- Must also have an understanding and ability to coach others in Harm Reduction, Stages of Change, Trauma-Informed Care, and Motivational Interviewing.
- Understanding and practice of culturally sensitive components of direct service delivery through open dialogs and self-exploration with diverse group.
- Must possess strong engagement skills.
- Strong organizational, detail orientated, and time management skills.
- Excellent verbal and written communication skills. Strong time management skills. Must be able to juggle multiple priorities at once.
- Ability to build supportive and respectful working relationships with participants and their families.
- Ability to effectively intervene in crisis situations using de-escalation techniques.
- Proven ability to work independently, effectively as an individual and part of the team.
- Strong community networking skills and ability to build resources and relationships that improve continuity of care.
- Ability to work flexible hours, including some weekends and evenings.