



JOB DESCRIPTION

Position:	Mental Health Outreach Social Worker
Job#:	NC05041704
Exemption:	Non-exempt
Status:	Full Time
Program/Location:	Outreach/Napa County
Supervisor(s):	Program Manager

Agency Background:

Abode Services is a community based organization founded in 1988. Services include support services to families as well as adults without children. The mission of Abode Services is to end homelessness by assisting low-income un-housed people to secure stable, supportive housing and to be advocates for the removal of the causes of homelessness. The agency provides services throughout Alameda County, Santa Clara County, San Mateo, Santa Cruz and Napa Counties; this position will provide services in Napa County.

Program Information:

The Outreach team provides outreach and engagement services to participants experiencing homelessness in Napa County. This team works to build rapport, identify appropriate resources, and link to services meeting immediate needs. The Outreach team supports participants wherever they call home including the streets, jail, hospitals and other crisis settings, etc. The goal of the this program is to link people to interim and permanent housing and other appropriate services (mental health, substance use, benefits, primary health, etc)..

Job Purpose Summary:

The Mental Health Outreach Worker will provide street outreach and linkage services to homeless individuals in the Napa county area. Additionally, this position will continue to foster collaborative working relationship with the Napa Police Department, Sheriff's Dept, Public Defenders Office, District Attorney's office, Napa County Courts, Neighborhood Preservation, faith communities, and other community members providing services to the homeless in the county. The Mental Health Outreach Workers will complete assessments for referral to the Coordinated Entry System to link people to community and county health services, housing programs and , medical services.

Job Responsibilities:

- Provide outreach and engagement and linkage to resources to 100-150 homeless adults in the spirit of "doing whatever it takes."
- Complete initial intakes and assessments.
- Provide linkage to primary healthcare, food, shelter, services for mental health, housing, housing documents (ID, SS card, etc), substance recovery, physical health care, benefits, employment, advocacy, etc.
- Utilize motivational interviewing techniques to explore participants' motivation towards behavioral change.
- Provide direct crisis counseling and problem identification. Accompany participants to appointments and other services.
- Support participants as they navigate the criminal justice and court systems. Advocate for participants by interacting with judges, court mental health staff, public defenders, etc.

- Foster collaborative working relationship with the Police Department, Public Defender's Office, District Attorney's office, Napa County Courts, Neighborhood Preservation, faith communities, and other community members providing services to the homeless in Napa County.
- Participate in case conference, team meetings, and periodic training opportunities.
- Track data for reporting, maintain case notes, and appropriate records and files
- Assist Program Manager as needed.
- Other duties as assigned.

Qualifications:

- Masters in Social Work or Psychology or related field from an accredited university. Registration with the BBS preferred.
- Bilingual Spanish or other language preferred.
- Must possess 1 year of field experience working with people with serious mental illness, individuals with a dual diagnosis and/or the homeless population.
- Experience with street outreach a plus.
- Must have a working knowledge of Psychiatric Disorders as well as knowledge and ability to implement the following evidence-based models: Harm Reduction, Psychosocial Rehabilitation, Strength-based Case Management and Motivational Interviewing.
- Ability to build supportive and respectful working relationships with individuals experiencing homelessness that instills hope and promotes self-determination. Sensitivity to and understanding of the special needs of this population.
- Understanding and practice of culturally sensitive components of direct service delivery through open dialogs and self-exploration with diverse group.
- Must possess strong engagement skills.
- Proven ability to work independently and as an effective and collaborative member of a team.
- Strong community networking skills and ability to build resources and relationships that improve continuity of care.
- Excellent verbal skills. Strong organizational and time management skills.
- Possess an understanding of and practice cultural sensitivity through open dialogue and self-exploration with diverse groups, while providing direct services.
- Ability to effectively intervene in crisis situations, with de-escalation techniques.
- Reliable transportation and proof of a valid and current California Driver's License and current insurance along with a clean DMV record required.

Notice: This description is to be used as a guide only. It does not constitute a contract, commitment or promise of any kind. Abode Services reserves the right to change, add, delete, upgrade or downgrade the position as dictated by business necessity at anytime with or without notice.

Abode Services is an Equal Opportunity Employer / Drug Free Workplace