



Abode Services, one of the largest and effective nonprofits working to end homelessness in the Bay Area, is seeking a **Peer Outreach Worker** for **Napa Outreach Team** with personal life experience with recovery from addiction, homelessness, and mental health illness. Through the use of their story of recovery, the Peer Outreach Worker will instill hope and support and inspire others to embrace their recovery. This full-time, nonexempt position will provide street outreach, develop rapport, and link homeless individuals to services like shelter, food, benefits, and health care within Napa County.

How You Make an Impact:

- Outreach, engagement, and build rapport with prospective participants experiencing homelessness
- Linkage and referrals to services, including mental health services, accompanying participants to appointments, utilize motivational interviewing, coaching, and crisis counseling
- Advocate and support participants as they navigate the criminal justice and court systems
- Collect and track data for reporting to funders, maintain case notes, records and files
- Participate in case conference, team meetings, and periodic training opportunities

How You Meet the Qualifications:

- Personal life experiences with recovery from addiction, homelessness, and/or mental health recovery **required.** *(Please describe how you meet this requirement in your cover letter.)*
- BA degree preferred or equivalent field experience with homeless people required
- Bilingual/Spanish fluency, multi-cultural candidates, or other languages a plus
- Demonstrated ability to build supportive, respectful working relationships with participants, crisis intervention, cultural sensitivity and understanding, using strengths-based approach
- Must have own car, current CA Driver's License and auto insurance for frequent travel throughout the county to meet and transport participants. Clear driving record is required
- Excellent verbal/written communication skills with a sense of humor, flexibility, compassion, creativity and team player
- Strong organizational, detail oriented, time management, and community networking skills to build resources and relationships that improve continuity of care
- Flexibility in schedule, including some weekends and evenings

How Abode Appreciates You:

- **Competitive Pay Range at \$15-17 per hour**
- Dynamic, mission-drive culture and supportive leadership. We support you in supporting others.
- Full Benefits Package: 100% Medical, Dental, Vision benefits coverage for employees
- 19 Paid Time Off days and 9 Paid Holidays per year
- Voluntary benefits: FSA, EAP, Commuter Checks, Life Insurance, Legal, and more
- 403(b) Retirement Savings Plans with Employer Match & Contribution Programs
- Supervision, Leadership Academy Programs, Professional Development Trainings

Notice: This description is to be used as a guide only. It does not constitute a contract, commitment or promise of any kind. Abode Services reserves the right to change, add, delete, upgrade or downgrade the position as dictated by business necessity at anytime with or without notice.

Abode Services is an Equal Opportunity Employer/Drug Free Workplace