



Job Description

Abode Services is seeking an experienced **Lead Mental Health Clinician** to provide clinical case management and therapeutic services to residents living at Opportunity Center Permanent Supportive Housing referred through SCC Coordinate Care Project (CCP). This position will work with participants referred into housing by supporting them with gathering documents needed to enter housing as well as supporting them with the interview and lease up process with property management. Once housed, the Mental Health Clinician will provide long term clinical support to address any healthcare needs (mental health, substance use, or physical health needs) and help the participant stabilize and maintain their housing. This position will include completing of Assessment and Transitional Care Plans as well as documenting services billed to Medi-Cal.

The **Lead Mental Health Clinician** will work together with the Clinical Manager to create a comprehensive on-site program that will include but not limited to case management services, linkage to referrals, counseling, crisis intervention, collateral with family and other support people, and on-going and regular opportunities for celebrations, socialization, and community building. The Lead Clinician will lead the team and provide supervision to other Abode Resident Services staff. This is a full-time, nonexempt position based in Palo Alto and reports to the Clinical Manager.

Clinical Supervision available to those working towards licensure.

Responsibilities:

- Provide supervision to staff and leadership to housing site and project.
- Provide clinical case management services, including rehabilitative services, brokerage, collateral, and therapy to participants.
- Complete assessment and Transitional Care Plans.
- Document services to be bill to Medi-Cal
- Support participants with accessing benefits including Medi-cal, GA, SSI, and food stamps.
- Provide linkage and referral to resources needed to maintain housing.
- Perform mental status exams, as well as safety assessments that include suicide, homicide, and grave disability assessments with participants on an on-going basis.
- Provide crisis intervention.
- Facilitate psycho-educational, support groups, and other therapeutic groups.
- Complete case notes and maintain files on services provided.
- Work closely with property management to resolve housing issues and help residents retain their housing.
- Partner and collaborate with Life Moves staff working in the drop-in center and John Stewart Company providing property management.
- Develop relationships with agencies in the community providing resources to residents.

- Attend clinical, administrative, and case conferencing meetings
- Assist the Clinical Manager as needed.
- Other duties as assigned.

Qualifications:

- MSW/MS/MA Psychology degree from an accredited university and registration with the California Board of Behavioral Sciences as an ASW/MFTi required.
- At least one-year experience supervising others.
- Must possess 2 years of field experience working with people with serious mental illness, individuals with co-occurring disorders and complex health issues and/or the chronically homeless population.
- At least one-year experience with Medi-Cal documentation including completing assessments and treatment plans.
- Possess a working knowledge of Psychiatric Disorders and Chemical Dependency Disorders.
- Exhibits understanding of the following evidence based practices: Housing First, Motivational Interviewing, Harm Reduction, and Psychosocial Rehabilitation.
- Strong engagement skills. A willingness and ability to assertively create relationships with difficult to engage residents.
- Ability to build supportive and respectful working relationships with individuals diagnosed with a serious mental illness that instills hope and promotes self-determination using a strengths-based approach. Sensitivity to and understanding of the special needs of the homeless.
- Proven ability to work independently.
- Excellent verbal skills. Strong organizational, detail orientated, and time management skills.
- Possess an understanding of and practice cultural sensitivity through open dialogue and self-exploration with diverse groups, while providing direct services.
- Ability to effectively intervene in crisis situations, with de-escalation techniques.
- Proficient in Microsoft Office computer programs.
- Reliable transportation and proof of a valid and current California Driver's License and current insurance along with a clean DMV record required.
- Ability to work flexible hours, including some weekends and evenings.

Abode Services is an Equal Opportunity Employer/Drug Free Workplace

Notice: This description is to be used as a guide only. It does not constitute a contract, commitment or promise of any kind. Abode Services reserves the right to change, add, delete, upgrade or downgrade the position as dictated by business necessity at anytime with or without notice.